



GAIN UK Project Legal Details

Global Aid Network (GAIN) UK is working in partnership with Agapé UK Ministries Ltd. The purchase of this product will be administrated through Agapé UK.

a) Transportation

Your project will begin in Cluj-Napoca, you are responsible for the costs and booking of your flight into Cluj-Napoca airport. You will be met at the airport by your project leaders. Your transportation within country is covered as a part of your project package. This will include airport transfers either by minibus or taxi. Other transportation may include car rental, bus, coach, train or taxi travel to local places to take part in the project activities.

b) Accommodation

Your accommodation will be either in rented private apartments which you will share with other members of your team, or public hostels of similar levels to a UK youth hostel. In hostels the team will always be housed in private rooms that would only share with other same gender members of your team. The accommodation will be at a minimum level of a two star hotel.

Your accommodations will always provide private rooms for the group, washing facilities, bedding and meeting space.

c) Meals/Food

Your meals will be paid for as part of the team expenses for our stay in Romania. On the days when we are not having lunch provided as a team you will receive per diem cash set at a level deemed appropriate to the local area.

d) Itinerary

Your project will begin at the arrival airport, location and exact date and times to be confirmed. It is your responsibility to get yourself to this location.

Exact time for the start of the project will be confirmed once you are offered a place on the project.

Your induction will take place in country on the day of your arrival.

You will spend the remainder of your project based in and around the city to which you are applying before returning the UK, or later should you wish to extend your travel to include additional personal travel. Your project and our responsibility end when you are dropped

off at the local airport or onward travel connection arranged by agreement with your project leaders.

e) Passport requirements and potential health risks

Romania: As a UK citizen only your passport is required to enter Romania.

While in Romania you will not consume the tap water, you should only drink bottled water purchased from reputable persons/places. You should consult your local travel nurse for any vaccine that may be required based on the nature of the work and communities you will be working amongst.

f) Costs and payment

Your full payment is due two weeks before departure for the Project.

£100 NON-REFUNDABLE DEPOSIT RECEIVED within seven days of being accepted on the project

Final Balance for Full Payment two weeks before departure (see invoice for payment method).

g) Minimum numbers

There is a minimum number of six participants required for this Project. You will be travelling as part of a team along with Agapé UK and GAIN UK staff.

h) Travel delays

Any delays will be handled by your team leaders in conjunction with the staff responsible for the project both in the UK and in your host country. You will have full travel insurance cover as a part of your package which will be used in the event of delays. Accommodation and further per diem will be provided where required in the event of delays.

i) Security and liability of Agapé UK

Agapé UK is covered by International Passenger Protection Insurance. This insurance covers the traveler in the case that Agapé becomes insolvent before or during a project.

In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992" all passengers booking with Agape Ministries Ltd are fully protected for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from cancellation or curtailment of your travel arrangements due to the insolvency of Agape Ministries Ltd.

There is no requirement for Financial Protection of day trips, and none is provided. This insurance covers domestic flights, accommodation, in-country travel and associated costs. This insurance DOES NOT cover any international flights provided as part of the package.

Consumer aware: Your booking is insured by IPP Ltd and its panel of insurers. This insurance is only valid for passengers who book and pay directly with/to Agape Ministries Ltd. If you have booked and/ or paid direct to a Travel Agent for a holiday with Agape Ministries Ltd please request proof of how the booking is secured as this will not be covered by IPP Ltd in this instance.

This Insurance has been arranged by International Passenger Protection Limited and underwritten by Certain underwriters at Lloyd's. For further information please go to www.ipplondon.co.uk

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

All our travellers will also be covered by travel insurance arranged by us; this will include cover for the cost of the flights.

j) COVID-19 related terms and conditions

1. Cancellation and delays caused by COVID-19

Agapé UK's insurance policy (like many others) specifically excludes pay outs for cancellations and delays caused by COVID-19. This means if you are to test positive for COVID-19, or are prevented from travelling due to other COVID-19-related problems, we will not be able to issue you a refund for any costs already incurred.

If the decision is taken by Agapé UK to cancel the Global Project for COVID-19-related reasons, we will not be able to issue you with a refund for any costs already incurred.

It remains the case that if Agapé UK needs to cancel the Global Project for any other reason, excluding a reason related to COVID-19, a full refund will be issued.

2. COVID-19 vaccination policy

As it is a legal entry requirement for many of the countries that we visit, Agapé UK requires every participant in our Global Projects to be fully vaccinated against COVID-19. This includes receiving the third booster vaccination as legally available for your age group.